



Unbugged

Commercial Pest Control
Services and Training
with Lancaster City Council

**LANCASTER
CITY COUNCIL**

Promoting City, Coast & Countryside



Get it right first time, every time

Unbugged is the commercial division of Lancaster City Council's award winning Pest Control Service.

At Unbugged, we have an enthusiastic and committed team of technicians, whose knowledge, expertise and quality of service is second to none. As members of the British Pest Control Association (BPCA), we take pride in providing the highest standard of integrated pest management, with a friendly and professional approach.

Why choose us?

- We are a committed team of highly qualified, skilled pest control technicians, whose knowledge, expertise and quick response, our clients have come to rely on.
- We ensure the highest service standards are maintained.
- We employ the latest methods and equipment to control all pests whether it's rats, mice, moles, moths, bed bugs, flying or crawling insects.
- We have the skills and capability to tackle all kinds of bird issues, including excellent success with gull egg replacement.
- Our prices are very competitive with **no hidden extras**



We comply fully with all legislative requirements and provide you with the documentation you need including:

- Risk assessments
- Environmental Assessments
- Product Data Sheets





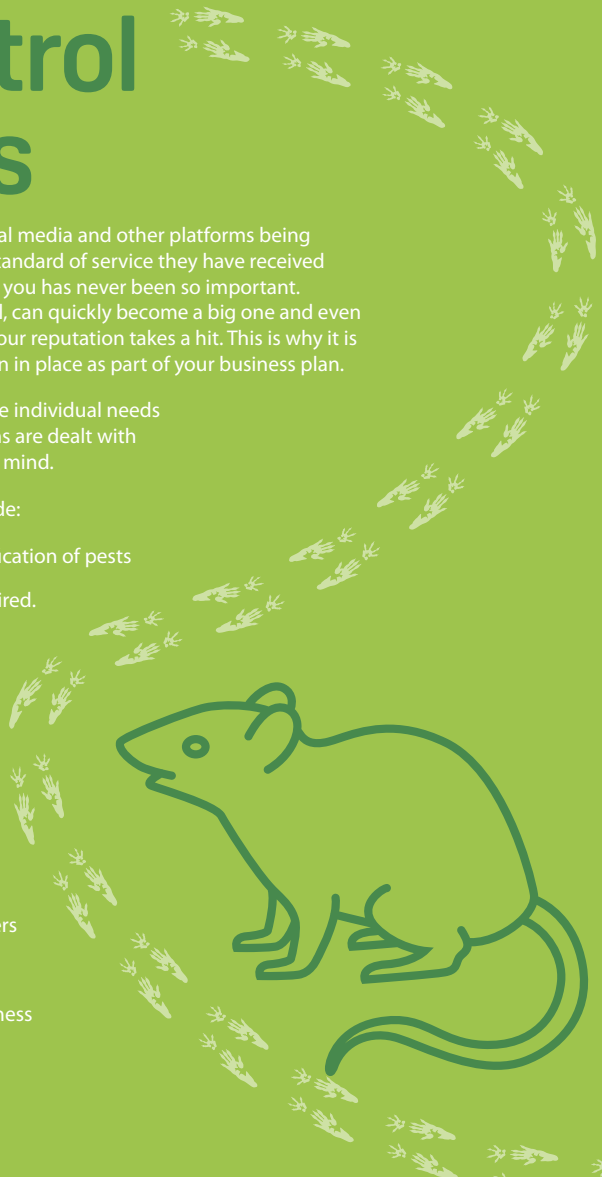
Pest Control Contracts

In today's market place with Trip Advisor, social media and other platforms being used by customers to offer feedback on the standard of service they have received from businesses, what customers think about you has never been so important. Having a pest control problem, however small, can quickly become a big one and even contribute to the closure of your business if your reputation takes a hit. This is why it is so important to have a pest management plan in place as part of your business plan.

Unbugged can tailor a contract to cater for the individual needs of our clients, ensuring any potential problems are dealt with efficiently and effectively and giving peace of mind.

Our pest management plan for you can include:

- Detailed surveys of premises and identification of pests
- Programmed visits plus call outs as required.
- Provision and inspection of tamper resistant rodent and insect monitoring stations
- All necessary treatments of pests
- Written report sheets, highlighting work that has been undertaken and any recommendations
- Advice on pest proofing
- Supply and servicing of electrical fly killers
- Audit visits and annual reports
- Training your staff in pest control awareness
- Food safety compliance



Bird Proofing and control



Pigeons, seagulls and other birds damage property and create health hazards. They are a nuisance and their guano is both unsightly and a slip hazard, as well as spreading pathogens such as Salmonella and E-Coli. Large birds such as gulls can be noisy and very aggressive, particularly when they have young.

Unbugged provides professional bird proofing, guano clearance and bird control services to domestic and commercial customers across the North West. Our technicians have the skills and capability to tackle all kinds of bird issues using methods including pigeon spiking and netting and egg replacement programmes to disrupt gull breeding.

All the team are certificated to work at height and are IPAF (International Powered Access Federation) qualified, so are familiar with using a wide range of access equipment solutions.



Netting and Spiking

Efficient physical proofing methods provide cost-effective means of keeping birds off your structures. We also use a gel deterrent which is very effective and is ideal for visually sensitive buildings, such as listed monuments.

Gull Egg Replacement

This is an excellent method of reducing gull numbers without lethal control measures. Eggs are replaced with synthetic eggs which the birds still sit on but of course never hatch. This discourages second broods and in time causes the birds to move away, as they see it as a poor nesting site.



Guano Clearance

We provide a service removing and properly disposing of guano and associated waste, after treating it with a biocide. The cleansed property is then sanitised and treated with insecticide, making it safe to enter or work in.

Solar Panel Proofing

Solar panels provide excellent places for pigeons to nest beneath. We can provide discreet and effective proofing that will keep birds out without interfering with the operation of solar installations.



Pest Awareness Training

Don't let a small problem become a big one

Our technical team can deliver both standard and bespoke pest awareness training to all types of businesses.

With our experience of working within both food and non-food industries, we recognise the benefits of you and your employees being able to spot pest issues and nip them in the bud as early as possible. This minimises the impact the treatment will have on your business and enables you to be informed about the potential risks that pests pose. For those who know what to look for, it becomes much easier to prevent a pest infestation from getting out of hand.

The training can include:

- Consequences of pest infestation
- Dangers posed by pests
- Identification of common insect and animal pests
- Evidence of presence of pests
- Importance of proofing in preventing entry of pests
- Awareness of pest control methods



We offer bespoke training courses and are happy to meet with you to discuss your needs and design a course that best meets them.

The length and cost of the course can vary depending on the site and depth of knowledge required, and if preferred we can deliver it on your premises so that it is specific to your site.

The training can be for any number of people.

Other Services

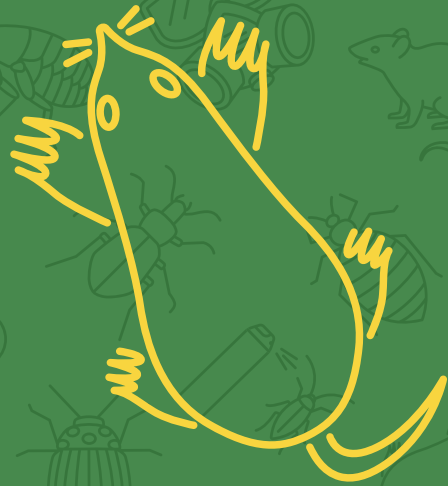


Electric Fly Killers

We can supply businesses with the latest range of high-performance electrical fly killers. These include sticky board units which are ideal for small to medium sized areas, through to large capacity commercial units to cover much bigger open spaces. We will also service them to make sure they are clean and that tubes are changed on a regular basis. Records of servicing and fly-count analysis are provided.

Fly screens

We provide and fit fly screens for all shapes and sizes of doors and windows.



Control of other animals

Take advantage of our range of services to help control other animals, and take the stress out of making sure your business is free from pests. Services include:

- Cage trapping squirrels causing a danger in loft spaces where they may gnaw through electrical cables and cause a fire hazard.
- Mole trapping
- Providing advice and information on preventative measures to discourage urban foxes.

We are continually expanding our services and may be able to assist with other pests.

Drain Camera Surveys

Using state of the art equipment we can carry out surveys to identify any drain defects, which are often associated with rat problems. The service includes a written report and DVD.

Loft Insulation Removal and Replacement

Rodent infestations in lofts lead to contamination by rodent droppings and urine. Contact with infected rodent urine can cause Leptospirosis (Weil's disease) in humans which can have very serious consequences. We provide a service of removing and replacing contaminated loft insulation.

What our customers say about us:

Don't just take our word for it, here's what some of our regular clients have to say about our services:



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Please can I forward my thanks and appreciation for the service I receive from Unbugged with regards to the pest control contract that I have just renewed. I have always received a good service from you and in particular Andy your pest control guy who is always very helpful and responds promptly should we have a problem here on site.



Paul Worden, Site Manager – Lancaster Royal Grammar School

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“

Lancaster University have used this pest control service for many years. The team of technicians provide an excellent service along with extensive knowledge on how to best deal with the many different types of pests you would expect within a large university campus. In the many years I have been Facilities Manager, this pest control service has never been beaten in solving my many pest control issues.



Alan Procter, Facilities Manager, Lancaster University

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For more information on how Lancaster City Council's commercial pest control service 'Unbugged' can be of assistance to your business and help you get it right first time, every time, or for a no obligation quote, contact us :

01524 582935 | unbugged@lancaster.gov.uk | lancaster.gov.uk/unbugged



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