Corporate Management Structure

CHIEF EXECUTIVESusan Parsonage



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Environmental Services

Chief Officer: Mark Davies

Waste and Recycling

- Refuse Collection
- Recycling and Waste Minimalisation
- Building Cleaning

Public Realm

- Street Cleansing
- Grounds Maintenance
- Parks and Play Areas
- Open Space

Business Services

- Fleet Management
- Admin
- Depot / Stores
- Health and Safety

Repairs and Maintenance

- Planned
- Responsive
- Technical

Organisational Development

- Performance and Projects
 Management
- Business Planning
- Business Intelligence

Parking and Administration

- Markets
- Car Parks
- CCTV

Health and Housing Services

Chief Officer: Suzanne Lodge

Environmental Health

- Food Safety
- Health and Safety
- Environmental Protection
- Civil Contingencies
- Pest Control
- Dog Warden Service
- Licensing

Private Sector Housing

- Housing Standards
- Homelessness and Housing Options
- Home Improvement Agency
- Choice-Based Lettings

Cemeteries

Council Housing

- Council Housing Management
- Sheltered Housing
- Community Safety/Safeguarding

Sport and Leisure

- Leisure Centre & Swimming Pools
- Sports Development
- Active Health

HR Services

- Employee Relations
- Employee Development
- Recruitment

Regeneration and Planning

Chief Officer: Andrew Dobson

Planning

- Planning Applications
- Building Control
- Enforcement
- Technical Support

Regeneration

- Planning Policy
- Strategic Housing
- Regeneration Projects
- Conservation
- Engineers

Economic Development

- Visitor Economy
- Communications
- The Storey / The Platform
- Arts
- Area of Outstanding Natural Beauty (AONB)
- Museums

Resources

Chief Officer: Nadine Muschamp

Section 151 Officer

Financial Services

- Accountancy
- Exchequer Services
- Insurance & Risk Management
- Treasury Management
- Procuremen

Internal Audit and Assurance

- Internal Audit
- Corporate Enquiry Team (Anti-Fraud)
- Information Governance

ICT

- ICT Development
- ICT Service Desk

Revenues and Benefits

- Council Tax
- Business Rates
- Benefits Administration
- Customer Services

Property Group

- Estates Management
- Facilities Management

Legal and Governance

Chief Officer: Vacant

Monitoring Officer

Legal Services

- Legal Advice
- Land Charges

Democratic Services

- Committee Administration
- Elections and Electoral Registration
- Civic Functions
- Mayoral Support
- Member Development

^{*}Please note, all positions listed on this chart are permanent posts. Salary details are available from the Pay Policy Statement, available on our website.