

# NEIGHBOURHOOD WALKABOUT ACTION PLAN

(MELLISHAW)

## WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 10/03/2026.

Lancaster City Council:ng | [chreception@lancaster.gov.uk](mailto:chreception@lancaster.gov.uk)

# Neighbourhood Information

## Your Neighbourhood team

Housing Officer: Graeme Milce

Community Safety Officer: Alice Aspinall

Income Management Officer: Alister Hosmer

Community Engagement Officer: Christian Horrocks

Contact: [chreception@lancaster.gov.uk](mailto:chreception@lancaster.gov.uk)

01524 582929

Mon-Fri 9.00am-5.00pm

Find us on Facebook @LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 10 <sup>th</sup> March 2026	PREVIOUS INSPECTION DATE: 6 <sup>th</sup> August 2025
PRESENT		Graeme Milce (Housing Officer), Alice Aspinall (Community Safety Officer), Alister Hosmer (Income Management Officer) & Janet Kelly (Site Caretaker)	
	Comments	Actions	Date actioned
Paving/pathways	appeared to be in a good condition	No action required	
Communal Grounds	appeared to be in a good condition	No action required	
Streetlighting	appeared to be in a good condition	No action required	
Alleyways	n/a	No action required	
Vehicles/parking/garage sites	There is a motorhome, obstructing the footpath next to the entrance to the site.	I will serve notice on this vehicle and the owner, who is a resident on site.	
Bin stores	The bin collection area was clean and tidy. The caretaker has reported no recent issues with residents putting their bins out for collection.	No action required	
Communal stairways/lifts	Not applicable	No action required	
Security doors	Not applicable	No action required	



<b>CCTV</b>	<b>The CCTV is in good working order.</b>	<b>No action required</b>	
<b>Play areas</b>	<b>Not applicable.</b>	<b>No action required</b>	
<b>Other</b>	<b>The site appeared to be in good condition. The caretaker, Janet, keeps it clean and tidy.</b>	<b>No action required</b>	

