

# NEIGHBOURHOOD WALKABOUT ACTION PLAN

## RIDGE

### WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 10/09/2025.

Lancaster City Council:ng | [chreception@lancaster.gov.uk](mailto:chreception@lancaster.gov.uk)

# Neighbourhood Information

## Your Neighbourhood team

Housing Officer: Graeme Milce

Community Safety Officer: Mark Hinchliffe

Income Management Officer: Michelle Brennan

Community Engagement Officer: Christian Horrocks

Contact: [chreception@lancaster.gov.uk](mailto:chreception@lancaster.gov.uk)

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The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



| ESTATE WALKABOUT INSPECTION   |   | DATE: 10/09/2025  | PREVIOUS INSPECTION DATE: |
|-------------------------------|---|---|---------------------------|
| PRESENT                       | Graeme Milce (Housing Officer), Michelle McMeeking (Housing Officer), Michelle Brennan (Income Management Officer), Mark Hinchliffe (Community Safety Officer), Rachael Harland (Community Engagement Team Leader), PCSO Martin Miller, Cllr Caroline Jackson, Cllr Sam Riches, Donna Richardson (Ridge Community Centre) & Tracy Stocks (Ridge Community Centre) |   |                           |
|                               | Comments  | Actions   | Date actioned             |
| Paving/pathways               | Paving outside 100 Ambleside Rd is uneven, posing a trip hazard, and the grass is encroaching onto the pavement, limiting space for wheelchairs, etc.   | GM reported to County Council via the Love Clean Streets app.   | 16/09/25                  |
| Communal Grounds              | Fly-tipped mattresses at the junction of Buttermere Rd/Buttermere Court.  | GM raised order to remove these fly-tipped items.   | 16/09/25                  |
|                               | There is fly-tipping and damaged wooden retaining wall, on the footpath into the woods ("The View"), opposite 7 Crag Rd.  | GM reported to County Council via the Love Clean Streets app.   | 16/09/25                  |
| Streetlighting                | The walkabout took place during the day. There was no visible faults or damage to streetlighting.   | No action required.   |                           |
| Alleyways                     | The footpath between 1008-110 Keswick Rd needs weeding.   | GM emailed Public Realm, asking for a quote to carry out the work.  | 16/09/25                  |
| Vehicles/parking/garage sites | There is fly-tipping and overgrown weeds, shrubs, etc. on the garage sites either side of Ridge Square.   | GM emailed Public Realm, asking them to give me a quote to clear all fly-tipping, weeds, shrubs, etc.   | 16/09/25                  |
|                               | The roof of one of the garages, behind Ridge Square, is damaged from children climbing on it. These children cause a nuisance to neighbouring properties.   | GM requested that an order be raised to inspect & repair the roof. MH to speak with residents and investigate the ASB caused by these children. | 16/09/25                  |
| Bin stores                    | It was pointed out that a litter bin, which had been situated near the play area, has been removed. Why?  | GM emailed waste & recycling to query.  | 16/09/25                  |



|                                 |   |  |   |
|---------------------------------|---|--|---|
| <b>Communal stairways/lifts</b> | N/A   | No action required.  |   |
| <b>Security doors</b>           | N/A   | No action required.  |   |
| <b>CCTV</b>                     | N/A   | No action required.  |   |
| <b>Play areas</b>               | The play area is in a poor state of repair.   | GM contacted Public Realm, to ask for report to be done on the play area.  | 17/09/25  |
| <b>Other</b>                    | <p>The ceiling in the community center is damaged, following a leak from the property above.</p> <p>The fencing between the grass area and the canal, opposite the houses on Ambleside Road, is damaged.</p> <p>2 gardens, at Council properties, were identified as being overgrown.</p> | <p>GM chased up the repair.</p> <p>GM asked customer services to raise an order for repair.</p> <p>GM wrote to the tenants, asking them to clear the gardens, with an appointment to visit them, to follow up.</p> | <p>16/09/25</p> <p>16/09/25</p> <p>16/09/25</p> |

