

2022/23 Performance Information - Q1 | April - June



RENT



£118,531
Current Tenant Arrears



9.5% Reduction since
Q1 2021/22



£12,434
More rent collected

The more rent owed that we are able to collect, the more we can fund works in our communities. Also reducing rent arrears means tenants are financially secure in their homes

REPAIRS



Repairs responded to
2200+



Gas servicing remains at
100%



92%
of appointments made were
successfully kept



87%
of tenants were satisfied with the
repair service they received

ASB



35
ASB Cases Opened



28
Less cases opened than the
previous year



92
ASB cases were closed in this time
period



95%
Of cases closed in this period were
classified as resolved

EMPTY HOMES



25.4 day
Standard Relet Time



This represents an improvement of:
23.3 days



£71,000
Rent unable to be collected due
to empty homes



This is an annual rent loss reduction of:
26%