

# Independent Living



Homes with your peace in mind



**LANCASTER  
CITY COUNCIL**

*Promoting City, Coast & Countryside*

# If you are over 60\* and looking for somewhere smaller to live and easier to manage with no repair or maintenance worries, then one of our Independent Living Schemes might be right up your street.

Lancaster City Council has 16 schemes of this type across the Lancaster district comprising of 580 flats and bungalows. These homes are perfect for people who are wanting to remain independent in their own home but with peace of mind that they are living in a secure, welcoming and well-maintained home with someone on hand to provide support if needed.

All our schemes have 24hr emergency equipment and an Independent Living Officer available Monday to Friday.

Schemes can be found in Lancaster, Morecambe, Heysham, Carnforth, Caton and Galgate.

All of them are located in residential areas and many of them are close to local amenities and bus routes into town and beyond.

\*Applications from people age 55+ will be considered at some schemes (subject to availability)

## What sort of properties are available?



### Category 1

Bungalows or flats with their own front door. They have the integrated Lifeline Connect equipment. Tenants receive support from a council Independent Living Officer who checks on every individual's welfare a minimum of twice a week.

### Category 2

Flats 'all under one roof' with a communal entrance and communal facilities such as a lounge, laundry and guest room. These properties have integrated Lifeline Connect equipment. Tenants receive support from a council Independent Living Officer who checks on every individual's welfare a minimum of twice a week.



## What personal services are provided?

- Daily support and contact if required and as agreed in individual tenant's support plan to ensure tenants remain happy and healthy in their home
- Support plans are updated in consultation with tenants annually or more frequently if required
- If required, the Independent Living Officer will liaise with other agencies on behalf of tenants such as GPs, Social Services, Community Mental Health Services and local authorities or signpost them to any other services which they may need.

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## Who is Independent Living not suitable for?

- People who require continuous support
- People with severely limited mobility who may struggle to vacate the property in the event of an emergency.



## What services are our schemes unable to provide?

- Personal care/home help type services
- Cooking meals for tenants
- Laundry services
- Lifting or manual handling
- Administering medication
- Collection of pensions, prescriptions or shopping for tenants, though they may be able to assist with the latter in an emergency.



## Can I have a look around a scheme?

If you wish to look around one of our schemes, we would be more than happy to arrange this for you.

At the viewing you will be able to meet the officer who looks after the scheme and find out about social events on offer and other benefits of living there.



## How do I find out more?

Information on all 16 of our schemes can be found at [lancaster.gov.uk/independentliving](http://lancaster.gov.uk/independentliving)

Alternatively, why not have a chat with an adviser to find out what is available and how to apply.

Email: [allocations@lancaster.gov.uk](mailto:allocations@lancaster.gov.uk)

Call: **01524 582055**

Visit our housing hub -  
5 King Street, Lancaster

## How do you apply for Independent Living properties?

All our Independent Living properties are let through Ideal Choice Homes, our housing allocation service for the Lancaster district. Through this service we advertise our current housing vacancies including those within Independent Living Schemes. Applicants are welcome to express an interest in the flats and bungalows in areas where they would like to live.

Before you can use the Ideal Choice Homes letting scheme, you will need to fill in an application form to join the housing register. If you are eligible for an Independent Living property and there is one available at your preferred scheme, our advisors will guide you through the application process. We can also offer support if you need help to move from your current home and will ensure you have everything you need to settle into your new one as quickly as possible.



## Contact us

To find out more about our Independent Living schemes in the Lancaster district, please contact a member of our housing team (**01524**) **582055**, [allocations@lancaster.gov.uk](mailto:allocations@lancaster.gov.uk) to get the ball rolling or visit [lancaster.gov.uk/independentliving](http://lancaster.gov.uk/independentliving).